

## IBM ServicesAssistant Solution Summary

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information	
Customer Name:	Signing Customer Number: TTR640CT
Customer Type	COMMERCIAL CUSTOMER

Business Partner Information	
BP Name:	BP Number: <b>06861724</b>

Contract Information		
Contract Start Date	05/01/2018	
Standard Contract Term Stop Date	04/30/2019	
Non-Standard Contract Term Stop Date		
Proposal Reference Date	05/01/2018	
Charge Perlod Start Date	05/01/2018	

General Information				
Solution Summary ID	AM40CT	Status	Priced	
Channel Indicator	J	Created By	ARJPATE	
Pricing structure	Remarketer	Created On	04/10/2018	
Description	CCSLINK-Madison County, Mississippi-Add SE-12 month opt 2	Last Updated By	ARJPATE	
Associated contract number		Last Updated On	04/10/2018	
Fiscal Period				
Type of Discount(s) Applied				
<sup>1</sup> Accumulated Adjustment Invoicing Option	N			

#### **Summary Section**

#### Summary for 12 MONTH TERM, PREPAY, I LVL

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
•	ARROW ENTERPRISE COMPUTING SO 146 W CENTER ST, TODD CAMERON CANTON MS 39046-3735	\$ 0.00	\$ 706.00	\$ 2,826.33	\$ 3,532.33
	Totals Inclusive of MES	\$ 0.00	\$ 706.00	\$. 2,826.33	\$ 3,532.33

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#### Details for Maintenance Machine List -12 MONTH TERM, PREPAY, I LVL

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the first 12 months.

Installation Customer Number: 03883001 City, State: CANTON MS 39046-3735

Description	Туре	Model / Feature		Charge Start Date <sup>5</sup>	Charge Stop Date	Qty	Service Level Code <sup>2</sup>	Maint Svc <sup>3</sup>	Code 4	Charges
IBM POWER 720	8202	E4B	0000D2FFP	09/01/2018	09/30/2019	1	002	1	EH	\$ 706.00
HALF HIGH 800GB/1.6TB LTO4 SAS		5746		09/01/2018	09/30/2019	1				
4 CORE 3.0 GHZ POWER7 PROCESS		8350		09/01/2018	09/30/2019	1				
Subtotal without MES										\$ 706.00
Subtotal with MES										\$ 706.00
Recurring Maintenance Grand Total Without MES								\$ 706.00		
Recurring Maintenance Grand Total With MES							\$ 706.00			

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#### **Details for Services - 12 MONTH TERM, PREPAY, I LVL**

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the first 12 months.

Installation Customer Number: 03883001 City, State: CANTON MS 39046-3735

Description	Туре	Model / Feature	Serial Number	Services Start Date	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Product Group/Service Option	Code 4	Charges
SWMA FOR IBM I		09/01/2018					·	\$ 1,063.35		
					09/01/2018			SOFTWARE MAINTENANCE		
								P05		
								CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
SWMA FOR PO	WERV	M STANDA	RD ED	09/01/2018						\$ 167.99
	-				09/01/2018			SOFTWARE MAINTENANCE		
								SMALL		
							4	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
SE FOR IBM i	V7R1 -	PER PROC	3							\$ 1,594.99
								SUPPORT		
								P05		
							·	NUMBER OF PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
Recurring Services Subtotal								\$ 2,826.33		
							One	Time Charge Su	btotal	\$ 0.00
Recurring Se									\$	2,826.33
One Time Ch	arge G	rand Tota	al							\$ 0.00

#### Legends

<sup>1</sup> Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

# <sup>2</sup> <u>SERVICE LEVEL CODE: SERVICE RESPONSE TIME IS AN OBJECTIVE, NOT A GUARANTEE</u>

002 - IBM ON-SITE REPAIR: ON-SITE REPAIR 9 X 5 NEXT BUSINESS DAY RESPONSE TIME, MON-FRI 08:00-17:00, EXCLUDING NATIONAL HOLIDAYS

#### <sup>3</sup> MAINTENANCE SERVICES:

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services First Line Maintenance for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

### <sup>4</sup>CODES:

An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.

An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.

An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.

A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.

An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.

An (N) indicates that the Product is a non-GSA Schedule item.

An (O) indicates a one time charge.

A (P) indicates a Machine or Service with coverage on a non-CHIS contract.

An (S) indicates a manual order installation date change.

A (W) indicates a Machine under warranty.

An (X) indicates On-Order Products which are shown for planning purposes only.

An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.

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<sup>&</sup>lt;sup>5</sup> Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates